



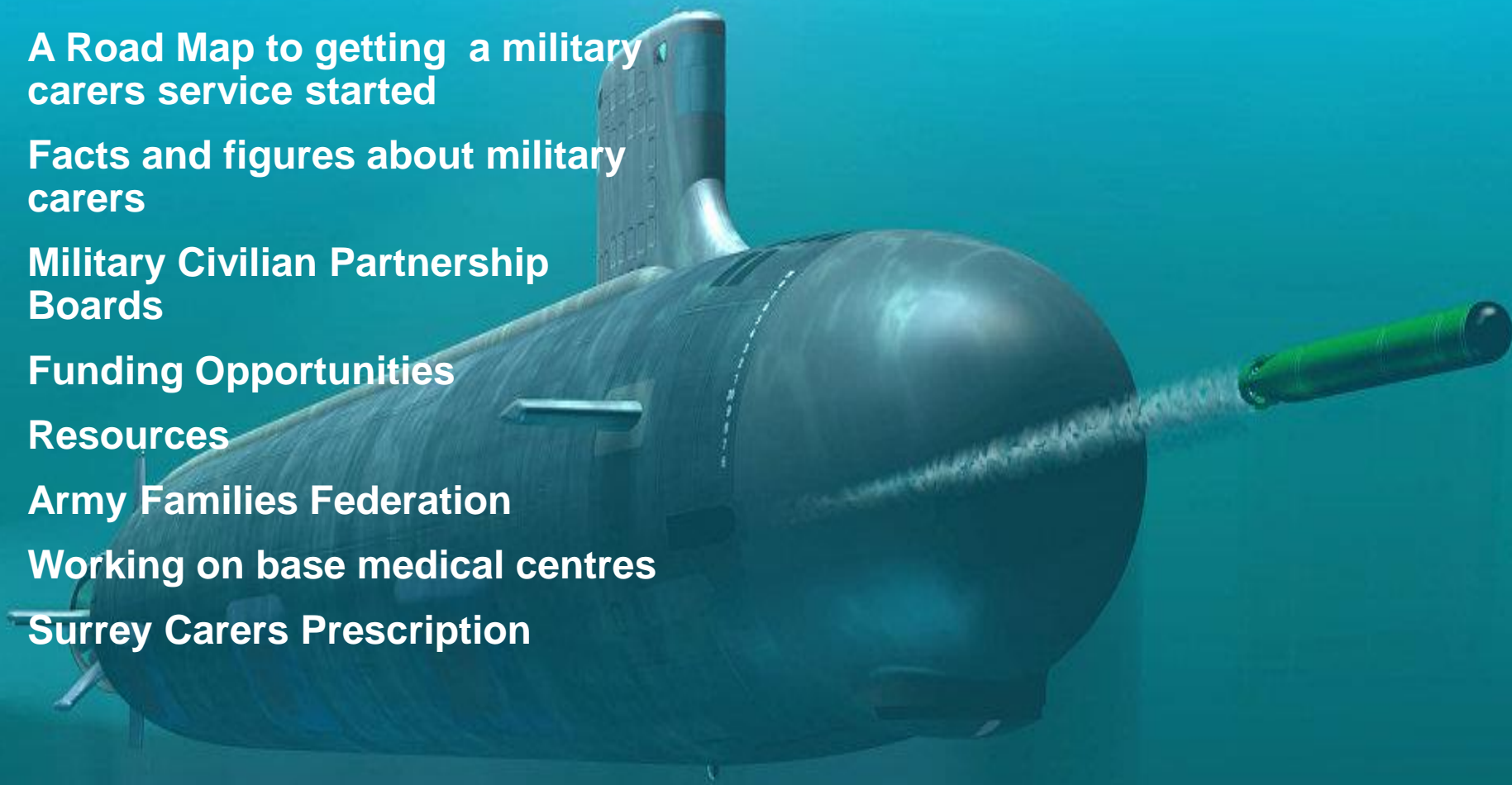
**Military Carers Matter
NHS England
Thursday 1st December 2016**



AIMS FOR THIS SESSION

What you will learn:

- A Road Map to getting a military carers service started
- Facts and figures about military carers
- Military Civilian Partnership Boards
- Funding Opportunities
- Resources
- Army Families Federation
- Working on base medical centres
- Surrey Carers Prescription



DEFINITIONS OF A MILITARY & VETERAN CARER



“A Military Carer is someone who helps look after a friend or relative who is or has served in the Armed Forces and has a condition, such as a disability, illness, mental health condition, or a drug or alcohol problem.”

Additionally – “A Military Carer may be caring for a member of their military family – child/sibling or parent.”

Road Map to Success

Health & Social Care Needs Assessment for your area

- Civilian Military Partnership Board – Which underpins the delivery of the armed forces covenant.
- Identify a host provider & make sure no one else is providing the service
- Military and Veteran Organisations
i.e. NFF, AFF,RAF FF, SSAFA, Royal British Legion, Veteran UK COBSEO
Local military charities
- Sourcing and applying for funding – Which may include Armed Forces funders but also local charities
- Develop specific military carers service to meet local need – co-design!

MILITARY PROFILE

- 2.56 million people are veterans (Excludes homeless, prison community) and 1 million people are dependents - Source Royal British Legion 2014
- In Surrey - 6,200 Service Personnel, 680 families with 1,265 children
- 250 Reservists
- 55,000 Veteran Population – MOD Annual Population Survey 2015
- The majority of the serving Armed Forces' primary health needs are met by the Ministry of Defence. Although it is recognised that greater responsibility for secondary care will be a responsibility of the CCGs.



VETERAN (EX-SERVICE) CARERS



- Service community is more likely to have some caring responsibility
- 23% of those aged 16-64 have a caring responsibility, compared with 12% nationally
- 1:4 of the ex-Service community has some unpaid responsibility as a carer for a family member, friend or neighbour, which is equivalent to around 990,000.
- 1:10 of all carers in the ex-Service community agree that they struggle to cope with their caring responsibilities; equivalent to around 110,000 people
- estimate that there is a potential population of 25,360 military carers in Surrey

Reference: Royal British Legion Household Survey
2014



Service Children

The Hidden Carers:

A Service Child carer is someone between the ages of 5 -18 years of age, who helps look after a relative who has a condition, such as a disability, illness, mental health condition, or a drug or alcohol problem, who is serving or has served in the Armed Forces.

UK has 170,000 Military Children (Royal Navy Family Federation)

Surrey 1,265 Service Premium Pupil


No data is held on how many of these children are caring for veterans or for other family members within the family home however we can estimate using the ratio provided by the British Legion that we have 1,375 MYC in Surrey

"I wish army people did not have to move"

"I wish soldiers would get home safe!"

"I wish I did not have to move schools"

"I wish I could stay in one place"



A family's
story behind
PTSD

The logo for the Surrey Civilian Military Partnership Board features the text 'Surrey Civilian Military Partnership Board' in a bold, dark blue, sans-serif font. The text is centered over a background of a blurred Union Jack flag.

Surrey Civilian Military Partnership Board

- Role - To support the aims of the Armed Forces Covenant. The 'Surrey Civilian Military Partnership Board' (SCMPB) fosters closer working relationships with the armed forces
- Community Integration task group - The role of the task group is to support and advocate on behalf of the Armed Forces community (serving personnel, their families, veterans and cadets) in establishing strong links with the county's agencies and partners
- Value of working partnership approach



FUNDING OPPORTUNITIES


- Armed Forces Covenant Fund
- Military Charities which may include Royal British Legion, SSAFA, Forces in Mind Trust, Help for Heroes
- Grant Finder - available via local voluntary action service
- Important to note applications must reflect funding organisations criteria

DEVELOP LOCAL RESOURCES

- Job description and specification
- Budget
- Work plan
- Marketing plan & materials
- References may be required
- Service Delivery Pathway
- Signposting
- Go for it!



MILITARY & CIVILIAN NETWORK PARTNERS

- 
- An illustration showing seven stylized human figures standing on a circular path of stepping stones. The figures are dressed in various styles of military uniforms, including jackets, trousers, and caps. The path is composed of grey rectangular stones arranged in a circle, with a white circular area in the center. The background is plain white.
- Understanding culture
 - Identifying pro-active military communities
 - Collaborative communication
 - Fundamentals of success in cross military & civilian partners is building trust

aff army families federation

- ❖ AFF communicates, questions and influences policy at all levels to improve the lives of the serving and resettling British Armed Forces community across the world
- ❖ We offer support, information and guidance to individuals and Army communities on issues that impact the quality of their lives
- ❖ AFF represents the concerns of Armed Forces families and provides evidence to a range of individuals and bodies such as: Government ministers, MOD, DfE, DH, DWP and Devolved Administration, NHS England, Local Authorities and the Covenant Reference Group
- ❖ AFF often consults and works in partnership with various agencies and organisations to ensure that the concerns and experiences of Army families are heard and considered

MILITARY & VETERAN GP CARERS REGISTRATION

WHY READ CODE?

Positive Practice in - line with Civil and MOD collaborative service provisions enables the early identification and intervention to promote positive outcomes for military carers.

Carer Read code 918g Adults
Read code 918H Young Carers

GP Read code 'History relating to military service' Xa8Da

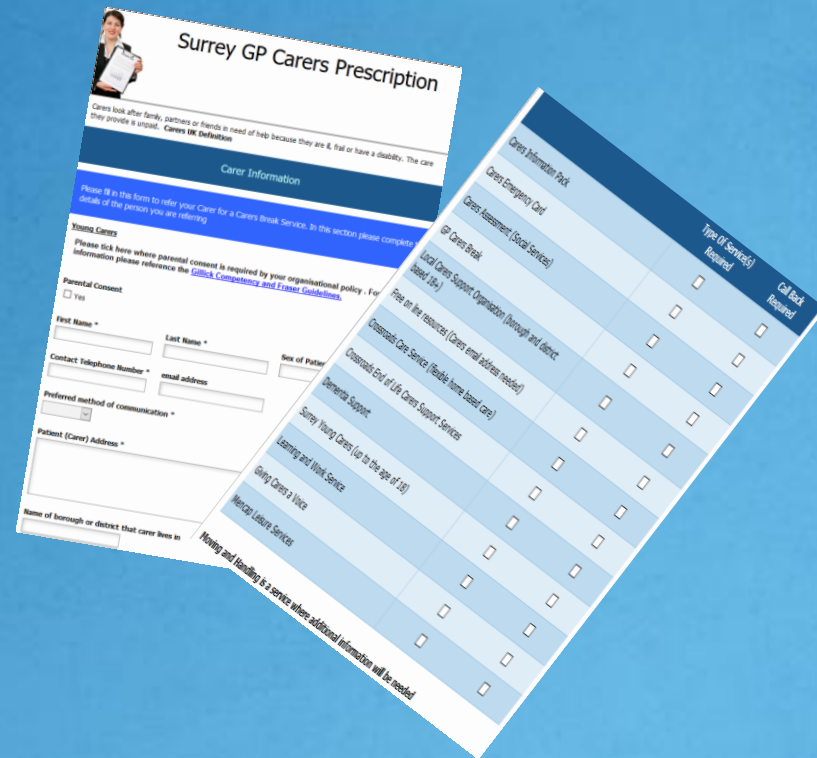
Enables population screening to support CCG/LA commissioning of specific needs led service provision



Surrey Carers Prescription

- Provides quick access to services to support Carers
- Provides a secure mechanism to refer Carers
- Acts as a sign posting tool for health care staff
- Provides a simple process for health practitioners to better support Carers

All at a click on a button:
www.surreynhscarersprescription.org.uk



The image shows two overlapping documents. The top document is the 'Surrey GP Carers Prescription' form, which includes sections for 'Carer Information', 'Young Carers', 'Parental Consent', and 'Patient (Carer) Address'. The bottom document is a checklist with columns for 'Carer Information Pack', 'Carer Emergency Card', 'Care Assessment (Local Services)', 'GP Carers Pack', 'Local Carers Support Organisation (through and direct based 24-)', 'Free on line resources (Care and advice needed)', 'Counselling Care Service (Make home based care)', 'Parenting Support', 'Surrey Young Carers (up to the age of 16)', 'Learning and Work Service', 'Giving Carers a Voice', and 'Mental Health Services'. The checklist has columns for 'Type of Service', 'Referred', and 'Call back Referred', with checkboxes for each service.

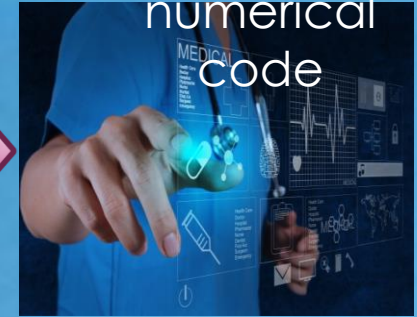
The Tech

Hosted on a dedicated website
Embedded into organisation website
Generated Receipt with unique numerical code



Surrey GP Carers Prescription

Carer Information	Carer Information Box	Type of Support Required	Call Back Requested
<input type="checkbox"/> Carer Support Only	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Carer Assessment (Check Service)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> GP Carers Book	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Local Carers Support Organisation (Designated and Accredited)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Risk for the carer's safety (Screen and advice needed)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Specialist Carer Service (Nurse-led advice needed)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Specialist GP-led Carer Support Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Specialist Support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Surrey Young Carers (Up to the age of 16)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Learning and Skills Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Sleep Care Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Mental Health Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



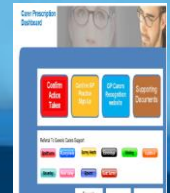
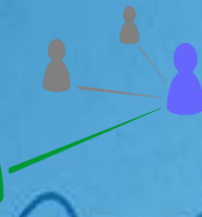
Generated code receipt match sent



Live



Contact made



SURREY MILITARY CARERS

Debbie Hustings - NHS Surrey Partnership Manager for Carers

Email: debbie.hustings@nhs.net

Mob: 07917158971

Karen Ross - Army Families Federation

Email: additionalneeds@aff.org.uk

Mob: 07552861983

Paul Watson - Action for Carers Surrey

Military Carers Lead

Email: paul.watson@actionforcarers.org.uk

Mob: 07966529961

Ron Critcher - Surrey County Council

Email: ron.critcher@surreycc.gov.uk

Mob: 07790390702





What barriers can you identify between military and civilian partnership Working and how will you overcome them?